



6250 Ridgewood Road  
St. Cloud, MN 56303

We apologize that you experienced an issue with your order and understand that you did not receive some or all the products. Please read this letter and complete the information below to help us process your request. Any form that is received incomplete, including your signature, will be returned back to you and will delay the handling of this situation.

Prior to filling out this affidavit, please double-check around your home. Your package may have been left with a neighbor, caretaker or landlord. If your order was delivered to a P.O. Box, please follow up with the post office about your package.

If you still can't find the package, let us know by completing the affidavit below. Please note we do not accept affidavits for merchandise that shows as delivered to you over 60 days ago.

Is your order \$300.00 or more? We require this completed form along with a police report (also known as an incident report) for any order \$300.00 or more. You will need to file a police report for theft with your local police department. If you are unable to get a copy of the police report or they will not file a police report, please provide us with the officer's name, phone number and badge number so we can follow up directly on your behalf.

Please get the affidavit back to us using **one** of the following methods:

- Attach the affidavit to an email and email it to: [customerservice@gettington.com](mailto:customerservice@gettington.com)  
\*Put the word Affidavit in the email subject line\*
- Fax the completed affidavit to 1-952-607-3213
- Mail the affidavit to:

6250 Ridgewood Rd.  
St. Cloud, MN 56303

Please allow a few days from the day you email or fax your information to us for processing. If you choose to mail the affidavit, please allow 7 – 10 days for processing. We're sorry for any inconvenience. Thanks for being a Gettington customer.

Sincerely,

Gettington



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St. Cloud, MN 56303

AFFIDAVIT OF MERCHANDISE NOT RECEIVED

- \* Name:
- \* Shipping Address:
- \* 10 Digit Phone Number:
- \* Order Number:
- \* Product Description(s):

Check **all** items that apply:

I have not received the merchandise/order in dispute and I have not received any benefit or made money from the loss of the merchandise. I agree to cooperate with law enforcement if there is an investigation.

I have checked with family members, other people at this address, neighbors, and/or caretakers and have confirmed that no one has received this merchandise/order.

My order value is over \$300.00 and I'm including a police report for theft (if you don't have a police report, you must include the phone number, badge number and name of officer you spoke with):

I know who has the merchandise and I am not able to retrieve the item(s) from them. If so, please provide us with their contact information below:

I have checked with the delivery company and the response was (please provide information below):

Please select one of the following:

I would like to have my account credited when the review has been completed.

I would like the merchandise resent when the review has been completed.

**\*\*A physical signature is required. You must print and sign before returning.\*\***

PRINT NAME

SIGNATURE

DATE

5660GTN

Please note that by signing and submitting this affidavit you agree to support and comply with all federal, state, and local laws. You acknowledge that the shipping company representative or postal inspector may contact you, and you agree to cooperate with any investigation related to this loss/theft.

By signing this affidavit, you agree that all information you have provided is true and accurate to the best of your knowledge. Unsigned affidavits will not be processed.